

iQCloud

HYBRID SERVICE DISCOVERY AND DEPENDENCY MAPPING

iQuate's iQCloud provides a new, simple, easy-to-use, and automated way to manage services in the entire hybrid IT environment. It enables you to discover, map, size, track, and manage services using a top/down application services approach or a bottom/up infrastructure approach, regardless of hosting deployment: physical/virtual, traditional infrastructure, or private/public cloud, or a combination of all.

CHALLENGE

IT transformation is creating a new challenge of seamlessly integrating traditional IT and cloud based services. This is being fueled by a continuous influx of new technologies in which traditional IT management tools, with their archaic discovery and dependency-mapping tools, are unable to keep track of the continuous changes in the IT landscape. Business services running on hybrid environment and using technologies such as Big Data, Micro-Services, and Containers require a new generation of modern management tools that seamlessly integrate with existing systems, are simple to operate, and can adapt as these services change. Keeping these services up and running minimizes outages and downtime for the business.

SOLUTION

iQuate provides business service owners with access to valuable data and analytics. This information can be used to make the most educated decisions, prevent issues that lead to performance degradations or outages, and quickly resolve problems should they occur. iQuate helps companies manage the digital enterprise, and navigate transformations and initiatives such as:

- Virtualization
- Consolidation
- Migration

KEY BENEFITS

iQCloud provides the visibility to support its IT management processes, enabling them to consistently deliver response time and throughput the business expects and needs out of the box, with the ability to:

- Map dependencies of complex hybrid services
- Keep up-to-date with high rate of changes
- Understand the true impact of change
- Migrate and transform faster and safer
- Monitor and audit changes
- Identify performance issues before the problem arises
- Find and fix problems faster
- Detect rogue servers and shadow IT
- Become agentless, scalable, and extensible
- Understand the true cost of running services providing quick ROI



