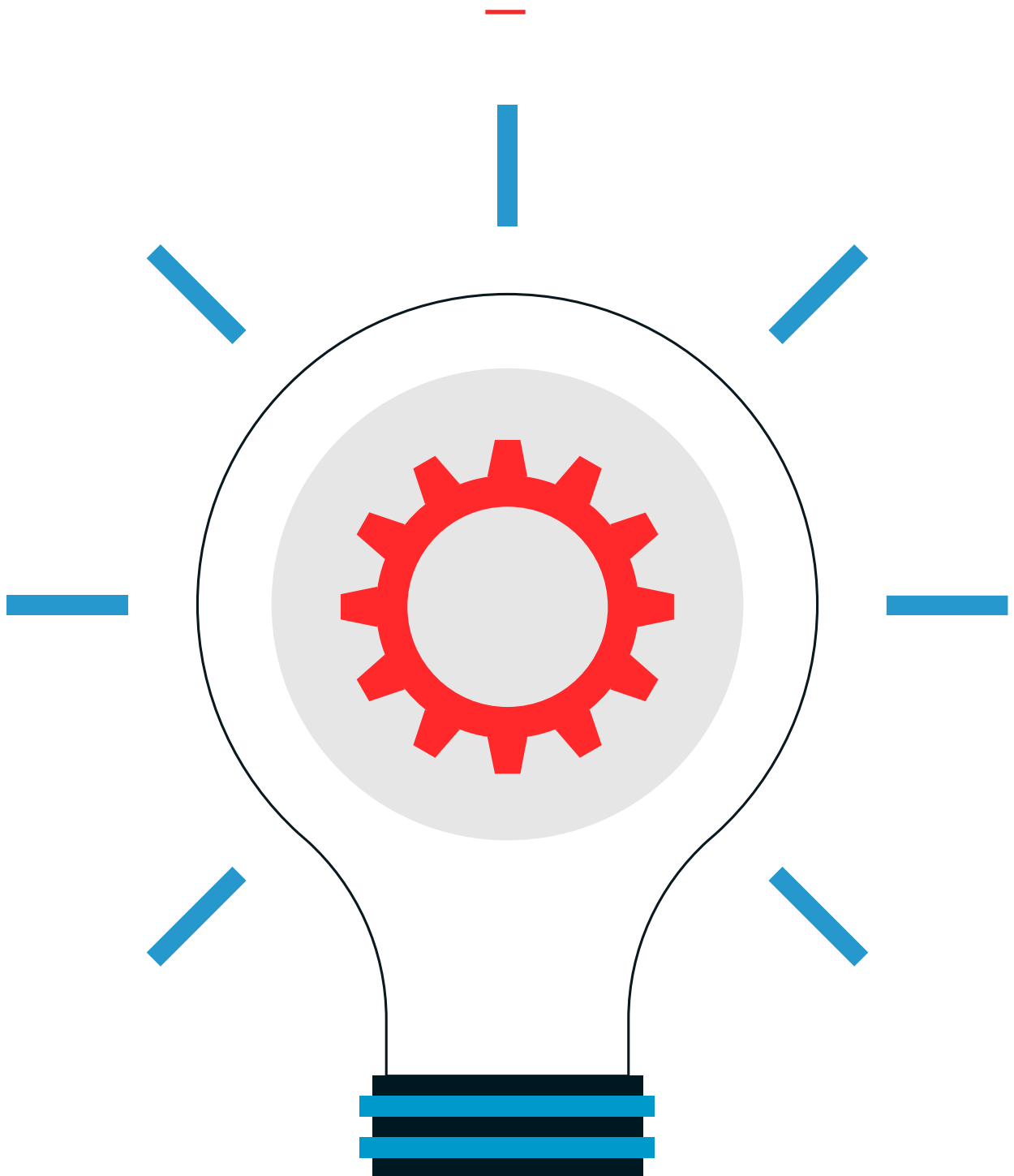




IT OPERATIONS AND SERVICE MANAGEMENT





Why iQSonar?

- See through data center complexity
- Consolidate and optimize IT infrastructure
- Realize operational efficiencies and cost savings
- Inform better decision-making

Who it helps

iQSonar's rich data informs multiple stakeholders and empowers them to make the right business and operational decisions.

Targeted users are:

IT OPERATIONS

Get the big picture view and cut through the complexity to save money and increase efficiency

IT SERVICE MANAGEMENT

See underlying dependencies to optimize processes and procedures

YOUR CHALLENGE

You want the flexibility and newfound agility that has made data centers a hub for more service-centric IT delivery. But to get to the benefits and drive IT efficiency and cost savings, you have to cut through the complexity of physical, virtual, clustered and cloud-based technologies.

OUR SOLUTION

iQSonar's discovery and dependency mapping solution provides a complete view of data center infrastructure and the dependencies that underpin different IT services. By automatically feeding this comprehensive data directly into third-party business and operational solutions, like ServiceNow, you can see the impact of any changes and make better decisions.

HOW IT WORKS

Mapping dependencies to drive more effective operational and service management is a three-step process with iQSonar. We call it CIO (Collect, Integrate and Optimize):

COLLECT all the information on data center assets and underlying infrastructure dependencies in one central repository.

INTEGRATE with third-party platforms, such as ServiceNow, and use iQSonar's discovered data and inventory to provide a comprehensive view of your entire IT estate.

OPTIMIZE infrastructure in line with what the data reveals, addressing different IT operational and service management needs.

As part of this process, built-in APIs and connectors enable our powerful insights to be integrated with operations and service management software from leading vendors. iQSonar's rich data provides solid and reliable information for driving greater efficiencies and cost savings in the data center.



KEY FEATURES



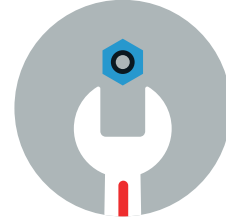
DISCOVER

Our unique discovery process spans the interconnections and relationships that create dependencies, from infrastructure through to the application layer across both legacy and hybrid architectures. iQuate supports a huge breadth and depth of technologies from leading vendors, including Oracle, IBM, HP, RedHat, VMWare, Microsoft, Cisco and Citrix.



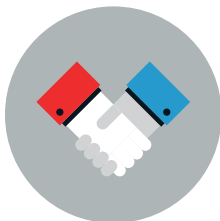
INVENTORY

iQuate provides easy access to the highest quality inventory of assets and infrastructure dependencies in one central repository, giving IT Operations and Service Management the information they need to do their jobs more effectively.



NORMALIZE

By removing conflicts and duplicates, amending misreported details, and by tracking infrastructure changes over time, iQuate offers unique and invaluable assistance in populating CMDBs in fast-changing data centers that are increasingly service-centric.



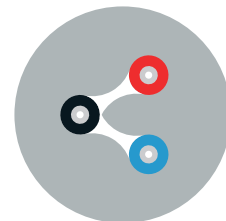
RECONCILE

By pulling together infrastructure and application dependencies from heterogeneous environments, iQuate helps identify the critical configuration items in the CMDB and the service management tools that are important in managing and maintaining your current environment.



OPTIMIZE

With an accurate understanding of underlying data center assets and dependencies, iQuate empowers IT Operations and Service Management to optimize and leverage the most critical and high-cost IT assets in your infrastructure.



SHARE

Our open API architecture and connectors facilitate easy integration with leading IT service and asset management vendors, such as ServiceNow, providing a solid foundation for continuous improvement.



With iQuate's powerful insights on the infrastructure assets and dependencies underlying our most business critical services, we are in a strong position to deliver greater innovation across our IT department.”

Head of Infrastructure

TECHNOLOGY PARTNERS

ORACLE®

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Microsoft

IBM

CITRIX®

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